THE GRADUATE SCHOOL
Information Technology – 4HELP Desk
Creating your PID (username) and Passwords

- Go to onboard.it.vt.edu
- Make sure you have your ID number ready (you’ll find it on your acceptance letter

**NOTE:** Your PID or username will be the first part of your VT email. It cannot be changed. Please choose wisely and make sure you are willing to use the username you choose for the rest of your time at VT as a student and an alum.
2-Factor Authentication

- A requirement for all Virginia Tech Accounts
- Used to enhance security of your account
- Uses Duo app for Apple and Android

For more information and an instructional video: [https://www.tech.it.vt.edu/2factor/](https://www.tech.it.vt.edu/2factor/)
OneCampus

- One-stop shop for IT and university services
- Login using your PID (username) and password
- Different categories to choose from at the top or use the search function

onecampus.vt.edu
Canvas Learning Management System (LMS)

- You’ll access your online courses here
- You’ll find an orientation PPS specifically about Canvas on this site as well
- For more information:
  - Call 540.231.4357
  - [vt4help.service-now.com](http://vt4help.service-now.com)
Available Technology Resources

Available using your PID and password

- Google Suite — storage, email, calendar, contacts, etc.
- Office 365 — Word, Excel, OneNote, PowerPoint, Teams
- Zoom — video conferencing, webinars, screen sharing
HokieSPA

- Use your PID and password to login
- Used for course registration, transcripts, degree information, paying your bill, financial aid, etc.

hokiespa.vt.edu
4HELP Desk

- Call 540.231.4357
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